



# Lifestyle Intervention as an Important Part of HR Development at Deutsche Bahn

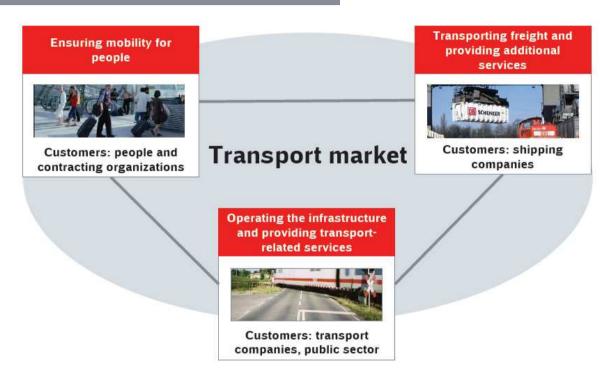
Deutsche Bahn AG

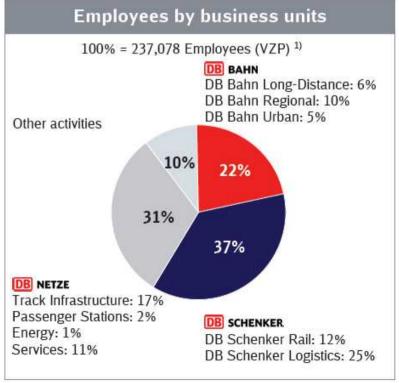
Health Management (ABG)

Berlin, April 2009

## **Deutsche Bahn Group today**

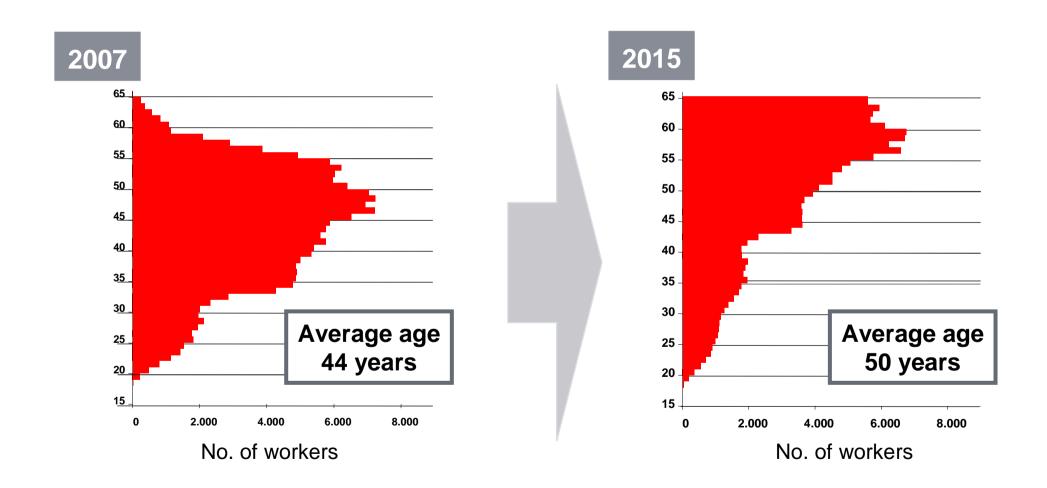






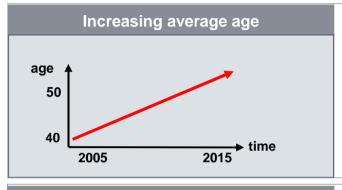


# Demographic change in DB as an additional challenge





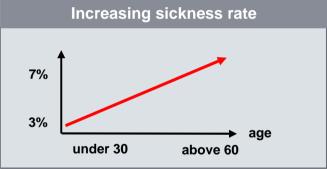
# The Demographic Change at Deutsche Bahn has many consequences for HR management



The average age of the workforce is increasing rapidly. Within a fey years the average age will be above 50 years.

#### Challenge:

Strengthen workability and employability.
Balance the age structure.

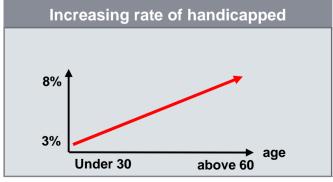


Sickness rate is increasing about 0.1 percent per year.

#### Challenge:

Effective health promotion programs.

Promote individual responsibility for health and lifestyle.



Due to chronic diseases the rate of handicapped is increasing about 0,5 percent per year.

#### **Challenge:**

Individualisation of work load, work time and work organisation.

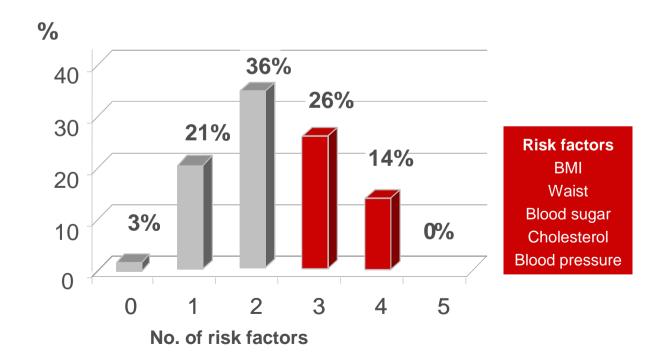
#### Mobility Networks Logistics

# Challenges and Chances for Lifestyle Intervention at Deutsche Bahn





- **■** high aptitude standards in safety related jobs
- continuous high demand for qualified personnel
- frequent shift and night work
- working in isolation, time pressure, climatic exposure
- long term employments, high employee loyalty





# A strategic approach to health promotion is fundamental for sustainable success

#### **Deutsche Bahn**

## goals:

soften demographic change increase productivity maintain employability

- Strategic approach towards health promotion
- Strengthen the role of first line management
- Reach <u>all</u> employees with health promotion activities
- Sustainable change of attitude
- Integration of health promotion in main structures and processes of the enterprise



## Theoretical Background of Health Promotion at DB AG







# Risk & Resource Communication: Healthy Lifestyle Education for 20.000 Train Drivers

#### **Objectives:**

- improve knowledge about major health risks and diseases mainly due to an "unhealthy" lifestyle
- understand health as an important part of workability and employability



1. 90 minutes of self evaluation of health conditions and interests, helping to set a health goal in:

- physical exercise,
- healthy nutrition,
- stress management,
- smoking or alcohol misuse.
- 2. Offer additional trainings in the skills they need to improve health practices, and provide opportunities to maintain those behaviours.
- 3. Include health topics in annual interviews with management



# Risk & Resource Communication: topic oriented Health Brochures for Employees





# Risk & Resource Communication: Regional Health Prevention Brochures





## Health Promotion Marketing: DB Healthy Lifestyle Campaign 2007



# DEUTSCHLAND WIRD FIT. MACHEN SIE MIT.



#### Goal

special promotion of physical activity: "3000 steps extra every day"

#### **Activities**

More than hundred activity days and events in most of the DB companies

#### Media

Step counting devices, health promotion brochures; publications in intranet, internet, corporate TV, corporate newspaper; networking



DIE SCHRITTZÄHLER FÜHRE EIN BEWEGTES LEBEN.

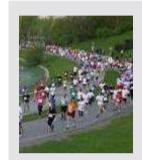


# a large portfolio of health promotion measures offers activities for all motivational stages and topics





Training and education programs to cope with stress, improve leadership, enhance physical activites



**Sporting events** 



Catering services
Incentives for choosing healthy meals



# Medical content seminars

Organized and paid by pension fund, health insurance and others



# EinkaufsWiki KlickShop

**KlickShop** 

Easy procurement of fitness training devices via online shop.



KIESER TRAINING

be INTERF

INJOY

NDE

#### Fitness studios

Easy and cheap access to fitness studios



# communications und marketing

Flyer, brochures, online portal, posters



# 8. Health promotion coaching

To reach on board staff by telefone



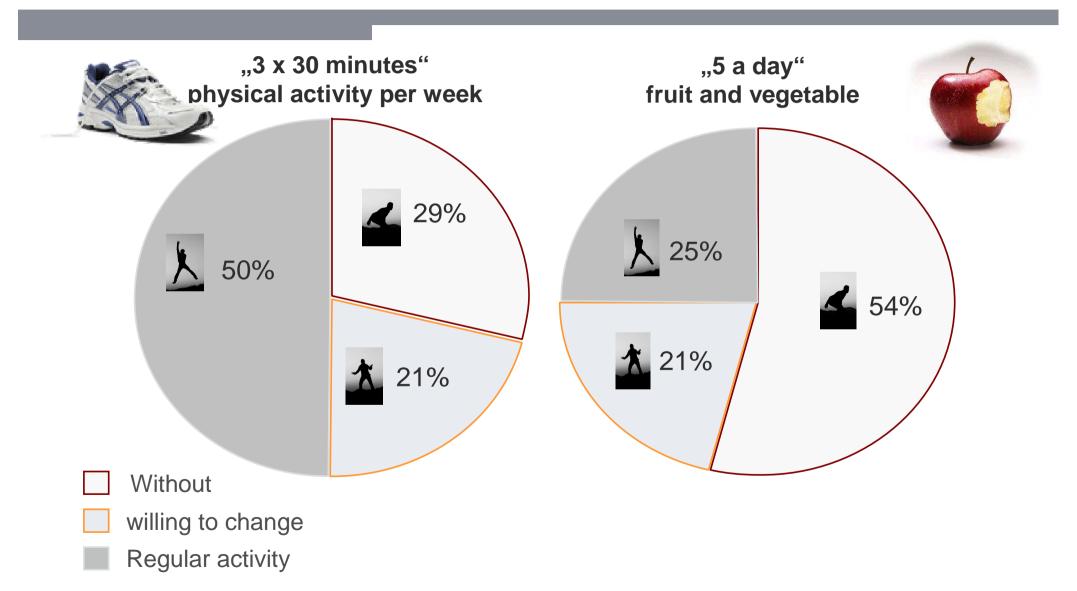




**Tailored Health Promotion for Physical Activity and Dietary Behaviour** 

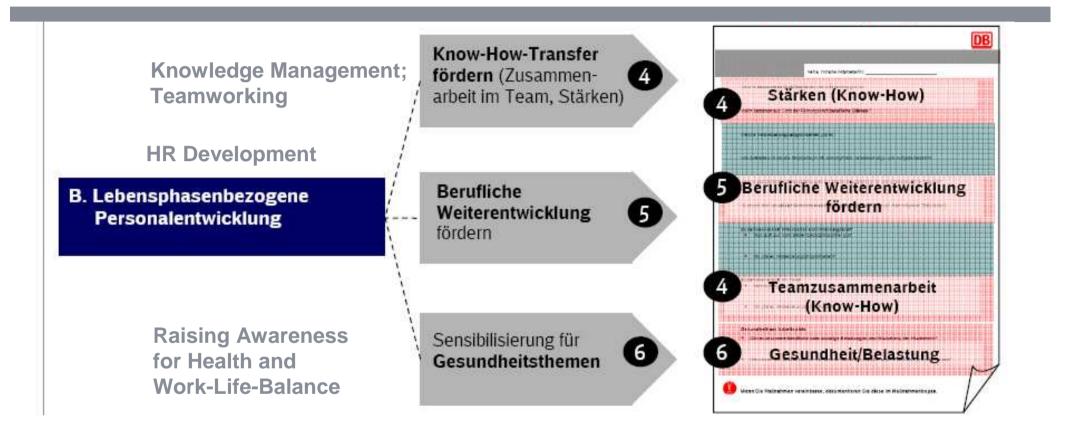


# Distribution of attitude stages among employees at DB







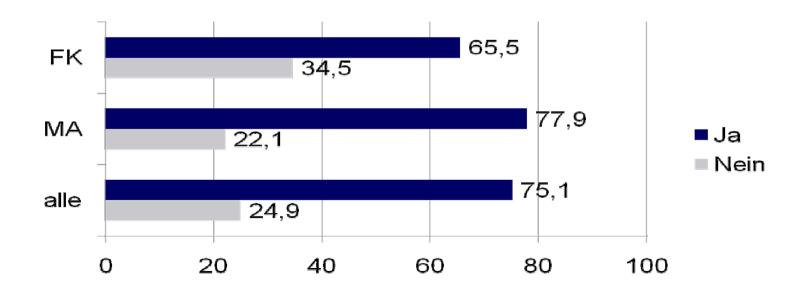


- 1. Do you have specific occupational or private strains?
- 2. How can we (your employer) promote your personal health and your work life balance?



## Experience with new health topics in annual interview

- about 100.000 interviews documented since March 2008.
- about 1500 staff members and 400 managers were additionally asked for their opinions about the modified interview.
- 75% appreciate the standardized approach to discussion of health matters as very helpful.





## process of the new health promotion coaching

### starting

Agreement of manager and employee on the occasion of the annual interview

# Health Promotion Coaching



#### **Establish awareness**

Telephone interview with health consultant

#### Willingness to change

Participation in a tailored health promotion training course

- nutrition
- Physical activity
- Stress management

#### Sustain engagement

Regular contact to health consultant

discussion of personal goals

In 2009 there are at least 2000 consultations for healthy employees planned



# Thank you for your attention

christian.gravert@bahn.de